

CELEBRATING 52 YEARS OF SERVICE EXCELLENCE

ANNUAL REPORT 2019



WAYSIDE HOUSE OF HAMILTON

A COMMITMENT TO RECOVERY. A COMMITMENT TO QUALITY

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BOARD MEMBERS

John Hartnett
Derek Bartens
Rene Juneja
Anthony Volpe
Malkan Pinto
Joey Temprile
Melissa Ironside
Khang Nguyen
Ryan McHugh
Gordon Conlin

President
Vice President
Treasurer
Director
Director
Director
Director
Director
Director

CONTACT INFORMATION

Wayside House of Hamilton

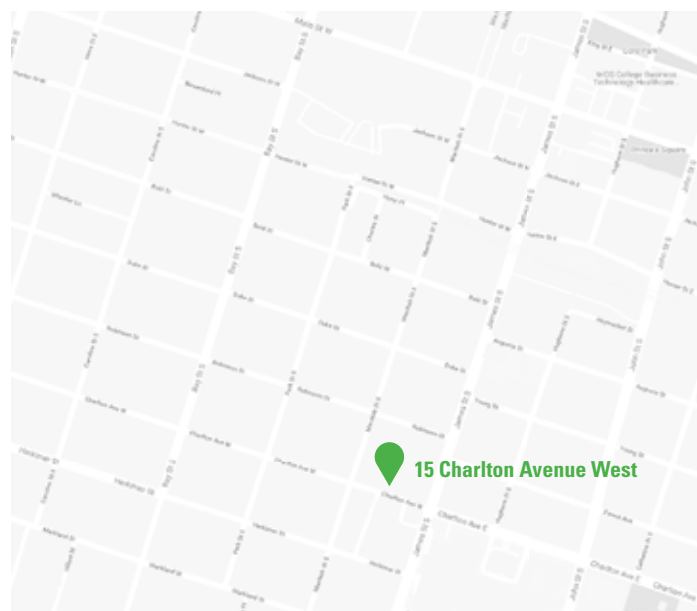
15 Charlton Avenue West, Hamilton, Ontario L8P 2B8

Website: www.waysidehouse.ca

Email: waysidehouse.info@gmail.com

Phone: (905) 528 8969

Fax: (905) 528 7057



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Centre canadien
de l'agrément

DEDICATION AND FOREWORD

This Annual Report is dedicated to those whom we serve.

To men who turn to us for stability, education, direction and support. To men who deserve access, understanding and respect. To men who should always have the choice to live their recovery on their terms.

This report is also dedicated to the men we lost this year. We acknowledge the following brave individuals who are no longer with us: John, George, Adam and Mike.

It is these men who truly represent the purpose of our service. They have humbled all of us and we will hold their memory and desire for recovery as the cornerstone for all that we do.

CLINICAL STAFF

Regan Anderson	Chief Executive Officer
Dr. Myles Sergeant	Medical Director
Bobby Silva	Clinical Supervisor
Colleen Abi-Rashed	Administrator
Robert Primrose	House Manager
Ryan Kitchen	Program Manager
Craig White	Passed away April 26th, 2019
Ron Johnston	Addiction Counsellor
Ken Barwick	Addiction Counsellor
Amit Parmar	Addiction Counsellor
Brent Jones	Addiction Counsellor
Julie Todd	Addiction Counsellor
Carleen Fullerton	Addiction Counsellor
Michelle Peatfield	Addiction Counsellor
Simrat Tung	Addiction Counsellor
Joey Mercer	Addiction Counsellor
Kevin Da Silva	Addiction Counsellor
Hannah Sulentic	Addiction Counsellor
Micheal Van Arragon	Addiction Counsellor
Rochelle White	Addiction Counsellor
Suzanne Edwards	Hep C Team Coordinator
Jane McQueen	Hep C Team Registered Nurse
Jason Paulley	Hep C Social Work
Ray Bryan	Hep C Team Outreach Worker

In Loving Memory of Craig White

A man dedicated to helping those in recovery.



ORGANIZATIONAL OVERVIEW

Wayside House of Hamilton is a not-for-profit community-based charitable organization, dedicated to empowering the alcohol /drug dependent male to accept and sustain a purposeful life of sobriety.

Through education, counselling, advocacy, support and caring we strive to improve the quality of life for the substance dependent male through the provision of addiction knowledge, social and life skills in a substance free environment. All services of Wayside House of Hamilton are open to everyone regardless of

race, colour, creed, ethnic origin, sexual orientation, religion, or economic circumstance.

Wayside House of Hamilton seeks to remain on the cutting edge of innovation while enriching the client experience, as well as empowering individuals to take control and redefine their lives. By maintaining a standard of excellence, Wayside House of Hamilton seeks to facilitate change and recovery, keeping a multi-faceted and individually based approach. The year saw great steps taken towards improvement and innovation.

ORGANIZATIONAL ALIGNMENT

Our Mission

As a community based non-for profit charitable organization, Wayside House of Hamilton is committed to residential addiction treatment and supportive housing for males and transitional male youth, including those with concurrent disorders. Wayside House provides quality, evidence informed programming through integrated services and partnerships in the province of Ontario.

Our Vision

To be the provider of choice for men's substance-dependent evidence-informed services.

Our Guiding Principles

- Honesty & Integrity
- Sustainability & Accessibility
- Quality Improvement
- Responsibility & Accountability
- Cooperation & Collaboration
- Safety

Our Beliefs

- We believe that recovery from substance dependency is possible and achievable.
- We believe that every individual has a right to recovery.
- We believe in developing and fostering a client-centric environment to empower individuals to take responsibility and accountability for their own recovery, needs, strengths and weaknesses, and goals.
- We believe that confidentiality and trust are paramount in maintaining an environment where individuals can recover.
- We believe that the care-path for every client should include the components of the social determinants of mental health and addiction: specifically, freedom from discrimination & violence, social inclusion, and access to economic resources.

Our Values

- Integrity and accountability at every level of the organization and its' interactions.

- An ethical framework based on evidence-informed best practices.
- Respect for diversity, embracing differences and ensuring a discrimination free environment.

Our Philosophy

In support of Wayside House of Hamilton's vision, mission, and values, we will consistently provide high quality services to enable men to recover and maintain abstinence from substance dependency. We are committed to continuous, long-term improvement so that we may consistently meet the needs of the individuals we serve. Our primary measure of service success is a positive outcome as indicated and determined by the clients we serve; whose best interest remains at the center of all decisions made.

We believe that alcohol and drug addiction is not a character flaw or a moral failing but rather a chronic health condition which deserves to be treated with care, backed by evidence-informed treatment in a safe environment that fosters consistent, positive outcomes.

It is the philosophy of Wayside House of Hamilton that we will:

- Embrace a culture of continuous improvement, critical thought, and innovation.
- Empower the client to take ownership and responsibility for their program.
- Employ best practices in our service delivery and ensure treatment of the highest quality.

Our Program Focus

Integrated Residential Addiction Treatment and Supportive Housing for Men. Focus on Concurrent Disorders in a trauma informed environment.

FROM THE PRESIDENT AND CEO

A 'Commitment to Recovery' is a motto that carries with it a tremendous responsibility. For over 52 years, Wayside House of Hamilton has strived to deliver exemplary care. We have turned to our community, our funders and our clients to guide us. Over the years, we have been challenged, we have struggled, and we have evolved. We have become the respected and accessible service that our clients deserve. Over the years we have supported thousands of men and afforded them the opportunity to lead lives of their choice. We have developed programs that are trauma informed and designed specifically for the unique needs of men. Meeting their needs is a commitment that we take very seriously.

This past year introduced significant environmental changes that forced our program to look outside of its walls a little more. With the planning and development of the Ontario Health Teams, and in our case, the 'Hamilton Health Team', we find ourselves planning and consulting with every relevant key stakeholder in the City of Hamilton. We are learning from everyone how best to deliver seamless care that focuses directly on the client. Every opportunity and barrier our clients can experience within the City's healthcare system is being identified. Resource representation from across the spectrum of community healthcare is being heard alongside major influencers such as leadership at hospitals. In the end, Wayside House, and the health system in Hamilton is going to evolve to benefit the clients. We are confident in that.

Provincially, Wayside House is, along with others, promoting the residential system as an evidence based service that functions as a single system with a shared goal. With the development of a residential position paper, we are now better able to show the province who we are, what we do and how we propose to do things better.

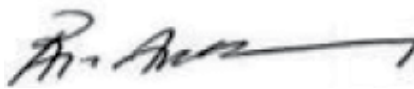
In the centre of all that we do, is the client. The man that we are here to serve. Our challenge is to assure that his goals are met. That we create an environment where he can be respectfully challenged. For us to create a place that is safe. A time out from the chaos that brought him to us. He is vulnerable and often forgotten, but in no less need of quality care. We are grateful for our dedicated, professional team of individuals who help us achieve this. This includes our Hep C Team and community volunteers.

Alcohol and drug dependence is a serious reality. While we strive for success, that isn't always the case. We lose men to relapses and sadly death. That is a reality that challenges us the most. The effects of substance use can be so permanent, so final. The impact on families is devastating. It is humbling and causes all to pause. To question. We must continue to fight. We must continue to

assure a system that is going to make a difference for these men and for their families. With support from Wayside, they embrace their recovery journey by moving into the world, strengthened through informed support and with caring people on their side. That is our commitment.



John Hartnett
President, Board of Directors



Regan Anderson
CEO



TREASURERS REPORT

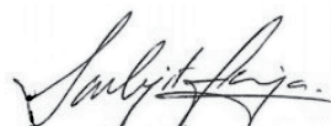
Welcome everyone to our Annual General Meeting and thank you for your support. It is my pleasure to serve as the Treasurer for Wayside House and to present the Treasurer's Report for the fiscal year end of March 31, 2019. As a testament to the Wayside House's commitment to fiscal responsibility and efficient use of resources, it gives me great pleasure to announce that the organization ended the year in a balanced position..

The Statement of Financial Position indicates a healthy state, with a net fund balance of \$522,252 as at March 31, 2019. Internally restricted funds include those for approved building repairs, maintenance and renovations of \$255,786; The Operating and Community Fund account for the Organizations program delivery and administration activities of \$106,817; The Capital Fund reports the assets, liabilities, revenues and expenditures related to the organization's capital assets of \$159,649.

Once again it is through the dedication of providing quality service to our clients in combination of efficient use of our funding by our CEO, and management that has resulted in a sound fiscal position that will allow Wayside House of Hamilton to continue to progress

I am honoured to present the audited financial statements as prepared by Vine and Partners LLP.

Respectfully submitted,



Sarbjit (Rene) Juneja, MBA, CPA ,CMA, CD



AUDITOR'S REPORT

To the Directors of Wayside House of Hamilton

We have audited the accompanying financial statements of Wayside House of Hamilton, which comprise the statement of financial position as at March 31, 2019 and the statements of changes in net assets, operations and cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, except for the possible effects of the matter described in the Basis for Qualified Opinion section of our report, the accompanying financial statements present fairly, in all material respects, the financial position of the Organization as at March 31, 2019, and the results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

Basis for Qualified Opinion

In common with many not-for-profit organizations, the Organization derives revenue from fundraising and donation activities the completeness of which is not susceptible to satisfactory audit verification. Accordingly, verification of these revenues was limited to the amounts recorded in the records of the Organization. Therefore, we were not able to determine whether any adjustments might be necessary to other revenue, excess of revenues over expenses, and cash flows from operations for the year ended March 31, 2019, current assets and net assets as at March 30, 2019. Our audit opinion on the financial statements for the year

AUDITOR'S REPORT CONTINUED:

ended March 31, 2018 was modified accordingly because of the possible effects of the limitation of scope.

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Organization in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with those requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified audit opinion.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with Canadian account standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Organization's ability to continue as a going concern, disclosing, as applicable, matters relation to going concern and using the going concern basis or accounting, unless management either intends to liquidate the Organization or to cease operation, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Organization's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level assurance, but is not a guarantee that an audit is conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions or users taken on the basis of these financial statements. As a part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of materials misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Organization's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Organizations ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Organization to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.



AUDIT STATEMENT

Wayside House of Hamilton Statement of Financial Position March 31, 2018

ASSETS

CURRENT

Cash
Short term investments (Note 4)
Accounts receivable
Prepaid expenses

2019

2018

\$148,932
\$406,726
\$47,809
-

\$110,343
\$403,400
\$44,617
\$4,080

\$603,467
\$210,515

\$562,440
\$163,719

\$813,982

\$726,159

CAPITAL ASSETS (Note 5)

LIABILITIES

CURRENT

Accounts payable and accrued liabilities (Note 8)
Demand loan (Note 7)
Deferred income (Note 8)

\$114,952
\$116,327
\$60,451

\$69,829
\$134,743
-

\$291,730

\$204,572

NET ASSETS

Operating and community fund
Capital Fund
Reserve Fund

\$106,817
\$159,649
\$255,786

\$106,265
\$163,719
\$251,603

\$522,252

\$521,587

\$813,982

\$726,159

	Operating & Community Fund	Capital Fund	Reserve Fund	2019	2018
NET ASSETS - BEGINNING OF YEAR	\$106,265	\$163,719	\$251,603	\$521,587	\$513,617
Excess (deficiency) of revenues over expenses	\$552	(\$4,070)	\$4,183	\$665	\$7,970
NEW ASSETS - END OF YEAR	\$106,817	\$159,649	\$255,786	\$522,252	\$521,587

REVENUES

Local Health Integration Network operating grants	
Ministry of Health Hepatitis C Secretariat fund	
Local Health Integration Network supportive housing	
Other	
Ministry of Health medical and dental reimbursement	
Guests' room and board	
Ministry of Health community infrastructure renewal fund	

2019

2018

\$628,830	\$597,967
\$390,632	\$384,828
\$312,768	\$312,768
\$93,680	\$64,515
\$39,830	\$62,955
\$17,504	\$23,686
	-

\$1,483,244

\$1,446,719

EXPENSES

Amortization of capital assets	
Bank charges	
Communications	
Dues and memberships	
Food and medical	
Hepatitis C program expenses	
Insurance	
Interest of demand loan (Note 7)	
Office and general	
Personal needs, medical and dental	
Print and promotion	
Professional and consulting	
Program	
Repairs and maintenance	
Salaries and benefits	
Special projects	
Training and development	
Transportation	
Travel and meals	
Utilities	

\$4,070	\$4,631
\$283	\$302
\$29,578	\$30,252
\$2,482	\$2,244
\$122,772	\$116,665
\$47,223	\$43,793
\$13,103	\$12,752
\$5,990	\$6,215
\$16,433	\$19,429
\$39,257	\$69,036
\$5,061	\$4,483
\$19,913	\$16,470
\$30,829	\$24,962
\$48,786	\$29,801
\$1,051,053	\$1,009,897
-	\$960
\$6,999	\$7,516
\$13,288	\$14,056
\$9,270	\$8,565
\$16,198	\$16,711

\$1,482,579

\$1,438,749

EXCESS (DEFICIENCY) OF REVENUE OVER EXPENSES

\$655

\$7,970

OPERATING ACTIVITIES

2019

2018

Excess (deficiency) of revenues over expenses

\$665

\$7,970

Item not affecting cash:

Amortization of capital assets

\$4,070

\$4,361

\$4,735

\$12,601

Changes in non cash working capital:

Accounts receivable

(\$3,192)

(\$16,526)

Accounts payable and accrued liabilities

\$45,123

\$13,4411

Deferred income

\$60,451

-

Prepaid expenses

\$4,080

(\$4,080)

\$106,462

(\$7,195)

Cash flow from operating activities

\$111,197

\$5,406

INVESTING ACTIVITY

Purchase of capital assets

(\$50,866)

-

Short term investments

(\$3,326)

(\$2, 863)

Cash flow ysed by investing activities

(\$54,192)

(2,863)

FINANCING ACTIVITY

Repayment of demand loan

(\$18,416)

(\$18,181)

INCREASE (DECREASE) IN CASH FLOW

\$38,589

(\$15,638)

Cash - beginning of year

\$110,343

\$125,981

CASH - END OF YEAR

\$148,932

\$110,343



QUALITY IMPROVEMENT

Quality Improvement (QI) is a systematic approach to assessing services and optimizing outcomes. Wayside House of Hamilton's approach to quality improvement is based on the following principles:

- Individuals Served Focus;
- Recovery Oriented;
- Flexibility & Individuality;
- Empowerment;
- Leadership Involvement;
- Data Informed Practice;
- Proactive Prevention;
- Continuous Improvement.

This year our QI activities included:

- Aligning all services to address the Determinants of Health;
- Development of a standardized Scorecard and excel-based intelligence applications;
- Capacity development for our five year Quality Improvement Plan
- Standardized, Comprehensive Database for Reporting and Analytics, Longitudinal Performance Measurement, and Future Planning;
- Quadruple Aim Focus and Alignment;
- Comprehensive Training and Standardization;
- Community Engagement and Partnership programs;
- Opiate Replacement Therapies & Harm Reduction
- Crisis Intervention & Naloxone Administration Training

Wayside House of Hamilton acknowledges that while we have made incredible strides forward with respect to QI, we have only scratched the surface of potential. Over the next four years, the organization will be working tirelessly to ensure that we establish a strong leadership position within the industry, providing value and support for our clients and stakeholders. **We are committed to continuous improvement, maintaining our position at the forefront of cutting edge innovation and progress.**

RESIDENTIAL PROGRAM

Wayside House of Hamilton is a residential addiction treatment program for adult males. Our programs are specifically designed to address the needs of men who have identified an issue with alcohol and drug use. Program components meet best practice and are as follows:

Orientation

- 3-5 day orientation to program;
- Introduction to residential setting and counselors;
- Formulation of treatment plan;
- Introduction to self help supports including AA, NA, & CA;
- Discharge planning begins.

Core Program

- 5-6 week comprehensive treatment program;
- Educational sessions, process groups and 1:1 counselling;
- Life skills, recreation, and development of social learning skills;
- Developing and maintaining established treatment goals.

Recovery

- 3-4 week duration;
- Completion of comprehensive relapse prevention program;
- Discharge plan put into action;
- Reintegration into the community; options may include stable housing, employment opportunities, and other supports.

Relapse Prevention: An Integral Part of Recovery

- Considered one of the most important aspects of the recovery phase;
- Applied after the core program modules are completed;
- Helps to reinforce all that has been learned and further provides the tools and skills needed to maintain the goal of abstinence;
- Establishes the framework to cope with trials that come along the way;
- Clients learn how to avoid pitfalls and how to stay the course. Continuing Care: An Aspect of Community Treatment
- 2+ years of supported aftercare;
- Weekly support groups;
- Client maintains a relationship with the program for ongoing support.

STATISTICS AT A GLANCE



398 INDIVIDUALS SERVED

285 INDIVIDUALS
COMPLETING ASSESSMENT

94 TREATMENTS
COMPLETED

12,539 SUPPORTIVE
HOUSING RESIDENT DAYS

7,962 RESIDENTIAL TREATMENT DAYS



90% OF CLIENTS MAINTAINED
SELF-HELP INVOLVEMENT

OVER **3,760** RESIDENTIAL
TREATMENT GROUPS WITH GREATER THAN
61,948 PARTICIPANT EQUIVALENTS

16,937 FACE-TO-FACE
MEETINGS

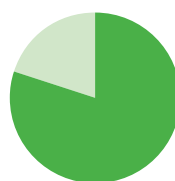
62,132 GROUP PARTICIPANTS

14,900 PHONE / TEXT
INTERACTIONS WITH CLIENTS IN RESIDENTIAL
TREATMENT & SUPPORTIVE HOUSING



REDUCTION IN
ER VISITS **83%**

34,980 MEALS SERVED



84% FAMILY
ENGAGEMENT

60% CLIENTS INVOLVED
IN MENTAL HEALTH
SUPPORT



SHELTER HEALTH HEP C TEAM

Who We Are

We are an outreach team. We meet clients/ patients “where they are at” anywhere in the community (home, coffee shop, etc.). We have access to office space in our building to host one on one visit with clients, and would be open to seeing patients at our building, or yours (or anywhere else the patient feels comfortable).

Our Mission

The Hepatitis C team follows the Mission of the Ministry of Health & Long-term Care’s AIDS & Hepatitis C programs: “To establish treatment services that will help curb the spread of the Hepatitis C Virus (HCV), by ensuring that people are diagnosed, and treated for Hepatitis C.”

Our Mandate

The Wayside House of Hamilton Hep C Team has been funded by the Ministry of Health and Long Term Care’s AIDS & Hepatitis C Secretariat to provide services and comprehensive medical care, and treatment to individuals, living with, affected by, or at risk of acquiring, the Hepatitis C Virus within the City of Hamilton and the Six Nations of the Grand River and the Mississaugas of the New Credit First Nation.

Our Team

Dr. Marco Puglia

Hepatitis C – Physician Lead

Dr. Zahira Khalid

Consulting Physician *Internal Medicine*

Dr. Tim O’Shea

Hepatitis C—Treatment Physician *Infectious Disease Specialist*

Jane McQueen

Hepatitis C—Treatment Nurse

Suzanne Edwards

Hepatitis C—Community Coordinator

Jason Paulley

Hepatitis C—Social Work - Psycho-Social Support

Ray Bryan

Hepatitis C—Outreach Worker

Our Services

- Hepatitis C Treatment
- Hepatitis C Testing
- Hepatitis C Counselling
- Hepatitis C Case Management
- Education & Awareness
- Capacity Building for Professionals
- Weekly Peer Support
- Peer Support Training Program
- Harm Reduction
- Addiction Focus

In particular, our target population are those who meet the following criteria (this list is identified from the MOH as being at-risk for HCV):

- People who use drugs
- People Involved with the correctional system
- People who are homeless or under-housed
- Aboriginal Peoples
- Street-involved Youth
- People with tattoos and/or body piercings

Peer Support Group

Patients who are at-risk, affected by, or living with Hepatitis C are welcome to attend our Peer-led Support Group located at 131 John St S (CMHA building across from Go Station).

CLIENT SPOTLIGHT



TESTIMONIALS

"We are so thankful and grateful for what you have done, for our son and for us as well. It gives me great pause to consider how hard it is to navigate this system successfully, despite the considerable hurdles of red tape and wait times for treatment. You made ours a relatively painless transition, and we are so thankful to you. We have our boy back. From our hearts, Thank you.

- **Anonymous**

"You gave our son the best 3 months of his life."

- **Anonymous**

CLIENTS:

"It means the world for me to be in Wayside. It saved my life. Not just saved it, it taught me how to live a manageable life and gives me endless amount of support and love."

- **DM**

"I had thought any hope for a happy meaningful life had died a few years before coming to Wayside. I am happy to report how wrong I was. I credit my new happier, rational, non opiate addled lease on life to Wayside."

- **AJ**

"With the help and support from the staff of Wayside House I was able to escape the grips of my drug addiction. Without the continued support from staff and the friends I made during my stay I don't know if I would be able to maintain my newfound sobriety and enjoy doing it."

- **CK**

"I wouldn't be where I am today in life if it wasn't for Wayside House and staff. I would be dead or in jail instead of being a father to a new baby girl. When everyone turned their backs on me, Wayside House was the one with open arms and a safe place for me to come time and again. Free of judgment and unconditional love."

- **KL**

"I can honestly say in my experience after going through 24 rehabs for addiction and mental health issues, I have never received this level of amazing care and compassion. I finally have hope and I have a goal and path. I will continue, the way I see it actually feel I have a life of quality ahead of me. Wayside has given me the tools. I can't thank them enough. The treatment is priceless."

- **CH**



APPRECIATION

- Alternatives for Youth
- Hamilton Niagara Haldimand Brant Local Health Integration Network (HNHB LHIN)
- Ministry of Health & Long-Term Care
- The AIDS & Hepatitis C Secretariat
- Shelter Health Network
- Canadian Mental Health Association—Hamilton Branch
- Ron Tomblin
- National Steel Car Employees
- Dave Wallace
- City of Hamilton Ontario Works
- Meridian
- Dr. Khalid
- Dr. Marco Puglia
- Charlton Health
- Hamilton Police Services
- Dr. O'Shea
- Dr. Brasch
- Men's Addiction Services Hamilton
- Regan Anderson
- Most Reverend Douglas Crosby, OMI – Bishop of Hamilton
- Anthony Volpe
- Madeleine Levy
- ArcelorMittal Dofasco
- Canadian Centre for Accreditation
- Mohawk College
- Pharmasave Medical Arts
- Lifelabs
- Dr. Vijay Garach
- Dr. Simali Garach
- Raj Sandhu
- De La Sol Yoga Studio
- Carluke's Ladies Aid
- St. John's Presbyterian Church
- Janis Campbell
- Rhonda Leonard
- OJTBF
- Dr. Myles Sergeant
- KS Customwear
- Jeanine Lindley
- Catholic Diocese of Hamilton
- MERCK Canada
- The Hamilton Clinic
- SIS Clinic
- Vine and Partners
- McMaster University—Health Centre
- McMaster University—Continuing Education
- Six Nations Health Services
- Addictions and Mental Health Association of Ontario
- Health Quality Ontario
- The Dan Saunders Family
- Sun Life Financial
- Jordan Kirlik
- Penny Kirlik
- Anita Kitchen
- Gilead Pharmaceutical
- Project Concern
- The Hamilton Tiger Cats
- St. Joseph's Hospital – Boris Foundation
- Tim Horton's Field
- Thrive Group
- Tattz and Company
- Honey Badgers
- Runners Den
- City of Hamilton
- Connect Community Church
- Hamilton Health Team
- The Family of George Horvath
- The Family of John Conlin
- The Family of Craig White
- The Family of Thomas Olech

If it wasn't for the following, the supports and services provided by Wayside House of Hamilton would not be possible. From government support to community members, service providers and private individuals. From the bottom of our hearts, we thank you!